




**Department of Energy**  
Washington, D. C. 20585

January 6, 2005

**MEMORANDUM FOR:** Program Office Resource Managers

**FROM:**

Howard G. Borgstrom   
Working Capital Fund Manager

**SUBJECT:**

December Working Capital Fund Billing

This memorandum transmits the December 2004 charges to your program for the Working Capital Fund. This bill is being forwarded to Chief Financial Officer for entering into DISCAS and MARS in time to be recorded for the December, 2004 fiscal accounting month.

Under the Fund authorizing legislation and the Department's implementing procedures, customer organizations are expected to make advance payments into the Fund at the start of each fiscal year sufficient to cover expected consumption levels. Such advance payments create the obligation authority for Fund businesses, to ensure uninterrupted service. Now that FY 2005 appropriations have become available, it is important that you make advance payments in line with the annual projections set forth in Table III. A standard Payment Authorization Memorandum is attached to this correspondence to help you fund your Working Capital Fund activities.

We want to thank those program customers who helped finance Fund activities through the continuing resolution.

**FY 2005/ 2006 Budget Guidance**

By memo dated December 17, 2004 the Fund Manager revised guideline estimates for the FY 2006 Congressional Budget Request. These estimates are based on current Board pricing policies and on developments since our May, 2004 estimates for the Corporate Review. The estimates provided are intended only as guidance. Since other factors may affect your consumption of WCF goods and services, you may wish to adjust our estimates as necessary to account for planned changes in staffing, anticipated changes in usage, potential organizational realignments, and other factors.

In the FY 2006 estimates, actual FY 2004 charges were used as the basis for FY 2005 and FY 2006 in addition to changes in the counts of telephone and LAN lines and other consumption specific factors.

The FY 2006 Congressional Budget Request guidance can be found on our Web page at <http://www.wcf.doe.gov/>.

## **Cost and Payment Analysis**

The following tables are attached to assist you with your analysis of actual monthly WCF expenditures:

- Table I** Summarizes costs for the current billing cycle only and provides separate columns for some business lines to distinguish between charges that are assessed monthly and those assessed annually or quarterly.
- Table II** Shows the total to date of all costs billed for the current fiscal year, reflecting cumulative consumption through the current billing cycle.
- Table III** Shows the most current projection of annual cost for each customer and business line. The enclosed version of Table III is the FY 2005 estimate from the December 17, 2004 budget guidance described above. You should use these data as the basis for FY 2005 advances to the Fund.

## **December Charges Per Business Line**

**Supplies** - The enclosed bill reflects actual usage of supplies for the month of December both as purchased through the various PAPERCLIPS Stores and as ordered through Requisition.

**Mail Services** - The enclosed bill includes the balance of the **annual** (\$11,880 per mail stop) charge for internal distribution services per mail stop assigned to your organization. The October and November charges as a result of the Continuing Resolution were billed at a rate of 1/12 the annual assessment. The enclosed bill also includes charges for outgoing metered mail and express mail incurred during December.

**Photocopying** - This bill reflects charges for actual December usage. Per copy rates remain unchanged at 2.8 cents for central and staffed facilities; 1.5 cents for dedicated copiers; 50.0 cents for color copies. Rates for digitalization services are: scan only - \$.20; scan and Optical Character Recognition (OCR) - \$.28; scan, OCR and microfilm - \$.35.

**Printing and Graphics** - The enclosed bill reflects charges for Printing jobs ordered and Federal Register notices published during December. It also includes charges for indirect Graphics support at the rate of one-twelfth the annual assessment, based upon the pro-rata share of total service costs as determined by usage of such service in FY 2004.

**Building Occupancy** – The December bill include a rental charge equal to 1/12 of the full annual estimate for space assigned to your organization as of October 1, 2004. Due to work being done to the Business Line billing feeder system, no charges for non-standard space alterations, utilities, office relocations, and other E&F services requisitioned are included with this bill. We expect to resume billing for these services in the January bill (to included charges incurred in December, 2004).

**Desktop** - The enclosed Desktop bill incorporates time and materials charges for service actually used during December in addition to charges for help desk services based on

actual usage. Charges for subscription and warranty service are also included at the rate of one-twelfth the annual cost, where applicable.

**Telephones** - The December bill includes actual local and long distance charges for usage incurred during October in addition to cell phones and other electronic device charges assessed for December. Infrastructure charges, based upon the number of phone lines currently assigned to your organization, appear at the rate of one-twelfth the annual estimate.

**Network** - December charges, based upon the number of LAN connections currently assigned to your organization, are included at the rate of one-twelfth the annual estimate. December charges for DOEnet are based on actual infrastructure costs at the respective sites.

**Contract Closeout** – The enclosed bill includes actual charges related to closeout of contracts during the month of December.

**Purchase Card Surveillance** – The December bill includes the balance of the annual charge related to purchase card surveillance based on rebates collected by customers from their use of the purchase card rebate program during FY 2004. The October and November charges as a result of the Continuing Resolution were billed at a rate of 1/12 the annual assessment.

**Payroll Processing** - The December bill includes the balance of the annual amount assessed to your organization, based upon actual on-board staffing at the beginning of FY 2005. The October and November charges as a result of the Continuing Resolution were billed at a rate of 1/12 the annual assessment.

**Corporate Human Resource Information System (CHRIS)** – The December bill includes the balance of the annual amount charges assessed to your organization, based upon actual on-board staffing at the beginning of FY 2005. The October and November charges as a result of the Continuing Resolution were billed at a rate of 1/12 the annual assessment.

**Corporate Training Services (CTS)** – This bill includes December training activity that has not been previously charged to customers.

**Project Management Career Development Program (PMCDP)** – No charges for PMCDP is included in the December bill. Charges for this Business will be billed to customers in future billings.

## **WCF Information Sources, Working Capital Fund Web Page**

You may obtain additional information regarding the WCF by visiting the Working Capital Fund Web Page. Information available on the Web Page includes:

- The 2005 edition of the WCF Guide to Services, Policies and Procedures;
- FY 2005/FY 2006 Budget Projections;
- The monthly summary billing tables with accompanying transmittal memo;
- Announcements of upcoming Board meetings and Board meeting minutes;
- Quarterly Financial Status Reviews;
- An explanatory Overview and historical background of the Fund.

The new Web Page address is: <http://www.wcf.doe.gov>

Please contact Michael Slie (6-5567) if you have questions or comments.

### **Billing Inquiries**

To deal with specific billing issues, we recommend that you contact the following individuals:

<b>BUSINESS LINE</b>	<b>BILLING CONTACT</b>	<b>TELEPHONE</b>
<b>Administrative Services:</b> Building Occupancy Supplies Mail Printing and Graphics Copying	John Harrison	(202) 586-3611
<b>Information Management:</b> Telephones Desktop Services Networking	Ann Warnick	(301) 903-3056
<b>Contract Closeout</b>	Jeff Rubenstein	(202) 287-1516
<b>Payroll Processing</b>	Jerry Odegard	(301) 903-4934
<b>Corporate Training Services (CTS)</b> On Line Learning Center (OLC) Training Delivery & Services (TDS)	Tanya Luckett	(202) 287-1655
<b>Project Mgt. Dev. Program (PMCDP)</b>	Wanda Chambers	(202) 586-8114
<b>Billing Process and Policies</b>	Bob Emond	(202) 586-2354

We recommend that you use e-mail to communicate your questions, because that permits better tracking of concerns both by you and by us.

Thank you for your cooperation.

Attachments

## ATTACHMENT 1

## ADDRESS LIST FOR WCF BILLING

<u>PROGRAM</u>	<u>ADDRESSEE</u>	<u>COPY</u>
BCA	B. Gilmore	D. Cavanagh
BPA	R. Seifert	
CI	L. I. Brown	
CN	Z. Acree	S. Steffe
DR	C. Iager	
EA	H. Kenchington	
ED	L. Rudnick	
EE	D. Smith	
EH	V. Parham	C. Kilian
EIA	N. Burnette	
EM	J. Simpson	B. Heffernan
FE	C. Roy	G. Stern
GC	D. Bullington	
HG	R. Tedrow	P. Spencer
IG	J. Fonville-Noels	
IM	A. Warnick	
IN	L. Cain	
LM	M. Owen	M. Kennedy
ME/AB/AS	F. Feiner	
NA	S. Minnick	J. Trainor
NE	N. Miller	L. Soo Hoo
NR	J. Merritt	
OA	L. Gasperow	C. Feldmeyer
PA	L. I. Brown	
PML	M. Livingston	G. Herrera
PI	J. Mathis	S. Rush
RW	L. Barrett	D. LeVan
SC	B. Swain	J. Kelley
SO	T. Fox	D. Friis
TD	P. Trottier	
WH	M. Dillon	
Office of Budget (ME-30)	J. Luczak	

## WCF BOARD MEMBERS

<u>PROGRAM</u>	<u>ADDRESSEE</u>	<u>PROGRAM</u>	<u>ADDRESSEE</u>
CFO	S. Grant	NE	W. Magwood
CIO	R. Parkes	NA	L. Brooks
EE	D. Garman	SP	G. Podonsky
EH	J. Shaw, Acting	PI	V. DeVito, Acting
EI	G. Caruso	SC	R. Orbach
EM	P. Golan, Acting	LM	M. Owen
FE	M. Maddox, Acting	GC	L. Otis
RW	M. Chu	PMA	J. Dodd, Acting

# memorandum

**DATE:**

**TO:**

Working Capital Fund, ME-15

**FROM:**

(Program Office)

**SUBJECT:**

Authorization for Advance Payment to the Working Capital Fund

This memorandum authorizes advance payment to the Working Capital Fund toward total projected annual requirements of this organization for Program Direction related goods and services. This payment represents a lump-sum amount and is intended to be applied to each business line. I acknowledge that the total amount authorized will be allocated by the Capital Accounting Center as appropriate to fund actual and/or projected costs on a 'first incurred' or 'most imperative' basis. As more information becomes available concerning actual usage rates for each business line, additional authorization may be necessary to adjust funding to actual costs incurred.

Where more than one Budget and Reporting (B&R) classification or Appropriation is indicated, actual costs incurred may be assessed in the same proportion as funding is provided, within each business line, unless otherwise specified.

It is understood that the amounts hereby specified do not constitute spending limitations and that Working Capital Fund charges are assessed based upon actual costs incurred by this organization. Appropriate Funding Classifications and corresponding payment amounts are:

	<u><b>Funding Class I</b></u>	<u><b>Funding Class II</b></u>
Appropriation:	_____	_____
Allotment Symbol:	_____	_____
Fin Plan/Fund Type:	_____	_____
B&R (1 <sup>st</sup> six positions):	_____	_____
Amount This Action:	_____	_____
Total Payment YTD:	_____	_____

CC: Phil Pegnato, ME-14

**Summary of Current Month Bill - December, 2004**  
(WHOLE DOLLARS)

Table IA

BILLING CYCLE	MONTHLY	MONTHLY	ANNUAL		MONTHLY	MONTHLY	MONTHLY		MONTHLY	QUARTERLY	MONTHLY		MONTHLY
ORG CODE	SUPPLY	MAIL	MAIL DISTRIB.	TOTAL MAIL	DEDICATED COPIERS	CENTRAL FACILITIES	DIGITAL	TOTAL COPYING SERVICE	PRINTING & GRAPHICS	BLDG OCCUPANCY	BLDG ALTERATION	TOTAL BUILDING OCCUPANCY	DESKTOP SUPPORT
AB	118	198	9,900	10,098	114	419	0	534	3,799	10,444	0	10,444	0
BCA	0	53	0	53	18	0	0	18	6	7,476	0	7,476	0
BPA	160	10	9,900	9,910	0	0	0	0	8,914	8,244	0	8,244	0
CI	1,368	170	19,800	19,970	96	47	0	143	404	38,665	0	38,665	0
CN	4,845	479	9,900	10,379	659	225	0	884	588	69,920	0	69,920	45
DR	56	-4	7,523	7,519	0	-29	0	-29	128	-962	0	-962	-775
EA	968	63	9,900	9,963	90	0	0	90	229	18,993	0	18,993	75
ED	2,301	516	29,700	30,216	217	54	0	272	2,082	31,744	0	31,744	0
EE	19,832	19,592	9,900	29,492	1,949	5,298	9,340	16,587	13,270	310,668	0	310,668	7,760
EH	4,575	4,383	19,800	24,183	3,089	738	0	3,827	4,648	399,765	0	399,765	190
EI	15,679	6,974	15,675	22,649	1,263	1,186	0	2,449	50,368	441,657	0	441,657	362
EM	10,736	1,688	29,700	31,388	6,950	2,890	310	10,150	3,758	320,719	0	320,719	1,135
FE	9,415	4,236	19,800	24,036	2,328	2,136	0	4,463	9,402	153,327	0	153,327	3,222
GC	4,326	457	24,750	25,207	689	1,570	1,390	3,649	1,221	175,444	0	175,444	396
HG	467	435	9,900	10,335	541	1	0	542	272	44,999	0	44,999	638
IG	3,498	1,691	19,800	21,491	344	1,365	0	1,710	3,795	86,517	0	86,517	777
IM	8,964	426	39,600	40,026	18,603	678	0	19,281	3,655	268,009	0	268,009	22,828
IN	1,957	416	9,900	10,316	1,257	0	0	1,257	1,162	135,323	0	135,323	0
LM	972	389	9,900	10,289	155	13	0	168	415	26,587	0	26,587	1,219
ME	29,998	11,106	272,250	283,356	37,780	9,035	1	46,816	25,774	783,159	0	783,159	14,130
NA	37,414	10,616	59,400	70,016	7,674	4,378	0	12,052	12,520	949,331	0	949,331	8,362
NE	8,921	539	28,550	29,089	1,376	582	0	1,957	4,937	111,249	0	111,249	1,196
NR	0	14	0	14	114	0	0	114	102	0	0	0	0
OA	2,370	1,190	9,900	11,090	775	149	0	924	290	45,000	0	45,000	685
PA	901	949	29,700	30,649	274	13,627	0	13,901	6,595	31,522	0	31,522	640
PI	2,261	344	9,900	10,244	1,188	287	0	1,475	2,039	96,098	0	96,098	945
RW	10,241	1,320	9,900	11,220	791	41	0	831	1,838	83,791	0	83,791	720
S	1,227	656	9,900	10,556	119	0	0	119	4,808	51,772	0	51,772	68
SC	29,204	6,469	19,800	26,269	1,765	2,982	214	4,962	10,255	201,134	0	201,134	163
SO	9,119	2,913	29,700	32,613	4,857	1,595	0	6,452	4,428	250,337	0	250,337	7,220
TD	289	336	9,900	10,236	0	0	0	0	235	24,691	0	24,691	38
WAPA	133	12	9,900	9,912	0	0	0	0	372	8,779	0	8,779	47
FO	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>222,314</b>	<b>78,636</b>	<b>804,148</b>	<b>882,784</b>	<b>95,078</b>	<b>49,267</b>	<b>11,255</b>	<b>155,600</b>	<b>182,309</b>	<b>5,184,402</b>	<b>0</b>	<b>5,184,402</b>	<b>72,087</b>

**Summary of Current Month Bill - December, 2004**  
(WHOLE DOLLARS)

Table IB

BILLING CYCLE	MONTHLY	MONTHLY		MONTHLY	ANNUAL	MONTHLY		MONTHLY	ANNUAL	QUARTERLY	MONTHLY		ANNUAL	ANNUAL	
ORG CODE	PHONE USAGE	TELEPHONE INFRA.	TOTAL PHONE SERVICE	NETWORK	PURCHASE CARD SURVEILLANCE	CONTRACT CLOSEOUT	TOTAL CONTRACT	PAYROLL PROCESS	CHRIS	ONLINE LEARNING CENTER	TRAINING DELIVERY AND SERVICES	TOTAL CORPORATE TRAINING SERVICES	PMCDP	INDIRECT FUND ADMIN.	MONTHLY TOTAL
AB	74	594	669	376	0	0	0	588	671	0	0	0	0	0	27,296
BCA	26	210	236	87	0	0	0	441	503	-109	100	-9	0	0	8,812
BPA	86	839	925	1,249	0	0	0	0	0	0	0	0	0	0	29,402
CI	2,086	2,623	4,709	2,777	0	0	0	3,525	4,026	0	0	0	0	0	75,588
CN	1,798	6,400	8,198	1,157	0	0	0	3,966	4,530	0	100	100	0	0	104,612
DR	59	420	478	347	0	0	0	588	671	0	0	0	0	0	8,021
EA	1,947	1,049	2,996	1,041	0	0	0	2,350	2,684	0	0	0	0	0	39,391
ED	1,291	3,217	4,508	2,864	0	0	0	4,554	5,201	0	200	200	0	0	83,941
EE	8,802	28,326	37,128	50,347	14,172	3,920	18,092	74,180	84,721	0	300	300	0	0	662,377
EH	10,374	26,228	36,602	30,782	0	0	0	29,525	33,721	0	300	300	0	0	568,117
EI	14,129	31,018	45,147	376	0	1,200	1,200	53,468	61,066	0	1,200	1,200	0	0	695,622
EM	11,998	30,809	42,806	54,579	50,420	0	50,420	203,443	232,354	0	1,600	1,600	0	0	963,089
FE	4,687	14,932	19,619	33,089	9,588	20,320	29,908	136,461	155,853	0	1,200	1,200	0	0	579,997
GC	1,940	11,960	13,900	6,799	0	0	0	22,034	25,165	0	200	200	0	0	278,341
HG	82	1,853	1,935	1,273	0	0	0	3,819	4,362	109	0	109	0	0	68,751
IG	1,260	6,225	7,484	4,513	0	0	0	38,045	43,451	0	400	400	0	0	211,681
IM	13,865	23,010	36,875	22,710	0	1,360	1,360	16,011	18,286	0	2,000	2,000	0	0	460,007
IN	53,364	7,274	60,638	203	0	0	0	7,785	8,892	0	0	0	0	0	227,531
LM	605	1,888	2,494	5,349	0	240	240	10,723	12,247	0	100	100	0	0	70,803
ME	10,877	72,703	83,579	72,661	21,422	3,600	25,022	90,338	103,175	0	1,100	1,100	0	0	1,559,108
NA	57,203	69,975	127,178	104,090	30,162	1,640	31,802	309,792	353,815	0	1,200	1,200	0	0	2,017,573
NE	5,724	10,281	16,005	12,766	22,332	0	22,332	60,519	69,119	0	200	200	0	0	338,290
NR	8,077	629	8,707	781	0	0	0	26,440	30,198	0	0	0	0	0	66,355
OA	2,278	4,931	7,209	4,340	0	0	0	6,904	7,885	0	300	300	0	0	86,996
PA	1,487	2,518	4,005	1,823	0	0	0	3,672	4,194	0	0	0	0	0	97,902
PI	3,164	7,414	10,577	7,175	0	5,760	5,760	13,220	15,099	0	200	200	0	0	165,093
RW	5,717	8,078	13,795	7,035	0	0	0	26,147	29,862	0	0	0	0	0	185,479
S	1,237	6,819	8,056	3,674	0	0	0	4,407	5,033	0	0	0	0	0	89,720
SC	5,904	26,927	32,831	30,066	24,410	240	24,650	166,280	189,909	0	1,600	1,600	0	0	717,324
SO	15,208	39,446	54,654	18,304	0	800	800	29,084	33,217	12,816	2,500	15,316	0	0	461,545
TD	308	1,014	1,323	955	0	0	0	2,791	3,188	0	0	0	0	0	43,744
WAPA	47	594	642	9,710	21,002	0	21,002	232,234	265,236	0	0	0	0	0	548,066
FO	0	0	0	0	16,313	0	16,313	0	0	0	100	0	0	0	16,313
TOTAL	245,705	450,204	695,909	493,295	209,821	39,080	248,901	1,583,333	1,808,333	12,816	14,900	27,616	0	0	11,556,885



**Summary of Current Month Bill - December, 2004**  
(WHOLE DOLLARS)

TABLE IIA

BILLING CYCLE	MONTHLY	MONTHLY	ANNUAL		MONTHLY	MONTHLY	MONTHLY		MONTHLY	QUARTERLY	MONTHLY		MONTHLY
ORG CODE	SUPPLY	MAIL POSTAGE	MAIL DISTRIB.	TOTAL MAIL	DEDICATED COPIERS	CENTRAL FACILITIES	DIGITAL	TOTAL COPYING	PRINTING & GRAPHICS	BUILDING OCCUPANCY	BLDG ALTERATION	TOTAL BUILDING OCCUPANCY	DESKTOP SUPPORT
AB	1,544	646	13,267	13,913	339	1,059	1	1,399	15,774	32,839	0	32,839	0
BCA	36	110	0	110	68	0	0	68	6	23,509	0	23,509	0
BPA	223	30	12,580	12,610	0	0	0	0	11,017	25,923	75	25,998	0
CI	3,798	457	26,534	26,991	915	327	0	1,242	19,746	121,582	0	121,582	1,268
CN	8,610	2,388	13,267	15,655	2,755	1,762	0	4,516	3,110	219,861	0	219,861	143
DR	267	75	13,267	13,342	0	30	0	30	364	20,930	0	20,930	978
EA	1,777	205	13,267	13,472	270	0	0	270	1,136	59,724	0	59,724	75
ED	8,579	1,422	39,801	41,223	668	790	0	1,458	11,734	99,817	0	99,817	0
EE	57,353	39,606	13,267	52,873	7,579	11,983	12,135	31,697	100,966	976,881	0	976,881	15,909
EH	22,347	15,563	26,534	42,097	10,154	6,540	0	16,694	20,189	968,035	724	968,759	6,983
EI	40,595	18,643	20,197	38,840	4,519	7,409	73	12,001	119,101	1,388,769	2,241	1,391,010	813
EM	40,526	4,945	39,801	44,746	28,947	6,212	376	35,535	23,590	1,008,485	20	1,008,505	6,632
FE	28,735	8,360	25,834	34,194	7,525	7,544	0	15,068	92,334	482,131	2,364	484,495	6,153
GC	16,209	1,498	33,168	34,666	2,175	4,651	7,109	13,935	119,225	551,675	0	551,675	591
HG	1,410	1,621	13,267	14,888	1,792	3	0	1,795	8,904	141,496	0	141,496	1,038
IG	13,241	6,704	26,534	33,238	1,130	3,235	1,158	5,523	16,259	272,047	0	272,047	1,687
IM	31,500	1,334	53,069	54,403	19,617	4,629	0	24,246	7,862	842,741	983	843,724	65,311
IN	13,115	60,528	13,267	73,795	4,236	6	0	4,242	3,049	415,110	14,400	429,510	0
LM	4,044	1,193	13,267	14,460	378	421	11,030	11,829	878	83,602	0	83,602	1,570
ME	99,586	35,005	364,843	399,848	80,607	46,332	2,015	128,954	108,200	2,462,606	3,095	2,465,701	37,029
NA	121,912	128,614	79,604	208,218	26,619	19,692	0	46,311	44,214	2,903,741	2,413	2,906,154	25,048
NE	19,547	3,876	37,034	40,910	3,971	2,449	0	6,421	14,551	349,818	3,100	352,918	4,524
NR	0	38	0	38	300	0	0	300	652	81,384	0	81,384	0
OA	11,287	1,991	13,267	15,258	2,664	248	0	2,912	1,890	141,499	0	141,499	1,360
PA	2,884	3,295	39,114	42,409	5,232	44,882	0	50,114	25,587	99,119	0	99,119	1,452
PI	8,731	1,978	13,267	15,245	3,714	6,227	0	9,941	7,293	302,176	0	302,176	5,188
RW	24,082	3,045	13,267	16,312	2,743	88	0	2,831	8,440	263,476	0	263,476	2,089
S	5,414	2,418	13,267	15,685	348	17	0	365	14,327	162,795	0	162,795	846
SC	59,837	21,927	26,534	48,461	4,871	9,822	214	14,908	62,319	632,457	200	632,657	538
SO	35,486	10,668	39,801	50,469	16,273	11,071	0	27,343	16,429	787,171	54,115	841,286	28,539
TD	930	849	13,267	14,116	0	19	0	19	439	77,639	0	77,639	405
WAPA	486	34	12,567	12,601	0	0	0	0	6,039	27,607	0	27,607	129
FO	0	0	0	0	0	0	0	0	57	0	0	0	0
TOTAL	684,091	379,066	1,076,020	1,455,086	240,408	197,449	34,111	471,967	885,681	16,026,647	83,729	16,110,375	216,298

Note: 'ME includes charges for WH (White House Task Force)

**Summary of Current Month Bill - December, 2004**  
(WHOLE DOLLARS)

TABLE IIB

BILLING CYCLE	MONTHLY	MONTHLY		MONTHLY	MONTHLY	MONTHLY		ANNUAL	ANNUAL	QUARTERLY	QUARTERLY		MONTHLY	ANNUAL	
ORG CODE	PHONE USAGE	PHONE INFRA.	TOTAL PHONE SERVICE	NETWORK	CONTRACT PCS	CONTRACT CLOSEOUT	TOTAL CONTRACT	CHRIS	PAYROLL PROCESS	CTS/OLC	CTS/TDS	TOTAL CTS	PMCDP	INDIRECT FUND ADMIN.	YEAR TO DATE
AB	-177	1,767	1,590	1,132	0	0	0	805	705	0	0	0	0	0	69,702
BCA	53	624	677	261	0	0	0	604	529	0	100	100	0	0	25,900
BPA	90	2,495	2,585	3,747	0	0	0	0	0	5,886	0	5,886	0	0	62,066
CI	2,316	7,936	10,252	8,363	0	0	0	4,832	4,230	0	0	0	0	0	202,302
CN	1,746	19,027	20,773	3,484	0	240	240	5,436	4,759	0	100	100	0	0	286,687
DR	34	1,248	1,281	1,045	0	0	0	738	646	0	0	0	0	0	39,622
EA	-31	3,119	3,088	3,136	0	440	440	3,221	2,820	0	0	0	0	0	89,160
ED	1,309	9,565	10,875	8,566	0	240	240	6,241	5,464	0	400	400	0	0	194,597
EE	6,793	84,699	91,492	150,916	17,000	9,440	26,440	101,665	89,016	736	800	1,536	0	0	1,696,744
EH	8,852	83,739	92,591	92,129	0	800	800	40,465	35,430	7,521	1,100	8,621	0	0	1,347,105
EI	11,567	92,152	103,719	1,132	0	7,440	7,440	73,280	64,162	5,341	4,500	9,841	0	0	1,861,934
EM	8,434	92,012	100,446	163,949	60,500	4,960	65,460	278,825	244,132	35,779	3,200	38,979	0	0	2,051,324
FE	6,286	44,706	50,992	99,225	11,500	20,800	32,300	187,024	163,754	5,232	3,300	8,532	0	0	1,202,804
GC	1,758	35,489	37,247	20,471	0	0	0	30,198	26,440	3,119	300	3,419	0	0	854,076
HG	101	5,372	5,473	3,833	0	0	0	5,234	4,583	109	0	109	0	0	188,764
IG	953	18,127	19,080	13,502	0	1,120	1,120	52,141	45,654	7,085	1,800	8,885	0	0	482,377
IM	2,985	70,380	73,365	68,937	0	7,520	7,520	21,944	19,213	1,635	3,500	5,135	0	0	1,223,161
IN	47,911	16,103	64,015	610	0	0	0	10,670	9,342	1,308	200	1,508	0	0	609,855
LM	541	5,407	5,948	16,066	0	240	240	14,696	12,868	109	1,200	1,309	0	0	167,508
ME	13,644	222,570	236,214	218,067	25,700	15,680	41,380	123,810	108,405	9,810	249,140	258,950	0	0	4,226,145
NA	44,214	207,078	251,292	313,267	36,200	7,880	44,080	424,578	371,751	11,881	3,700	15,581	0	0	4,772,407
NE	9,496	30,533	40,029	38,293	26,800	4,960	31,760	82,943	72,623	2,398	400	2,798	0	0	707,316
NR	8,133	629	8,763	810	0	0	0	36,237	31,728	0	0	0	0	0	159,913
OA	2,357	14,867	17,224	13,008	0	0	0	9,462	8,285	0	300	300	0	0	222,484
PA	1,536	7,693	9,229	5,488	0	0	0	5,033	4,407	0	0	0	0	0	245,722
PI	1,837	22,318	24,155	21,603	0	11,920	11,920	18,119	15,864	545	400	945	0	0	441,180
RW	3,576	24,017	27,593	21,169	0	0	0	35,835	31,376	0	0	0	0	0	433,204
S	9,650	20,033	29,683	11,063	0	0	0	6,040	5,288	0	0	0	0	0	251,506
SC	4,554	79,953	84,507	90,465	29,300	480	29,780	227,891	199,536	4,033	4,500	8,533	0	0	1,459,432
SO	13,655	116,760	130,415	54,229	0	1,280	1,280	39,861	34,901	22,752	2,800	25,552	0	0	1,285,791
TD	227	3,015	3,242	2,875	0	0	0	3,825	3,349	0	0	0	0	0	106,840
WAPA	18	1,767	1,785	29,130	25,200	0	25,200	318,283	278,681	2,834	0	2,834	0	0	702,774
FO	0	0	0	0	17,800	0	17,800	0	0	327	100	427	0	0	18,284
TOTAL	214,418	1,345,200	1,559,618	1,479,972	250,000	95,440	345,440	2,169,933	1,899,941	128,440	281,840	410,281	0	0	27,688,684

**PROJECTED CUSTOMER COSTS FY 2005**  
(\$ IN THOUSANDS)

Table III

ORG CODE	SUPPLY	MAIL	COPYING SERVICE	PRINTING & GRAPHICS	BLDG OCCUP	PHONE SERVICE	DESKTOP SUPPORT	NETWORK	PROCUREMENT MGT	PAYROLL & CHRIS	CORP TRAINING SERV	PROJECT MANAGEMENT CAREER DEVELOPMENT PROGRAM	INDIRECT	TOTAL ALL ACTIVITIES	
AB	5	19	6	48	131	15	1	5	0	2	0	0	0	230	AB
BCA	1	0	0	0	94	3	1	1	0	1	0	0	0	101	BCA
BPA	1	14	1	26	104	11	0	15	0	0	6	0	0	178	BPA
CI	5	44	12	12	471	76	6	34	0	9	2	0	0	670	CI
CN	33	39	23	18	895	102	4	16	2	10	4	0	0	1,147	CN
DR	4	15	0	0	84	0	2	0	0	2	0	0	0	108	DR
EA	7	18	5	7	239	79	0	33	7	6	6	0	0	407	EA
ED	20	109	33	80	399	67	1	36	5	12	1	0	0	763	ED
EE	265	246	220	198	3,907	504	39	624	91	201	9	6	0	6,309	EE
EH	45	61	108	57	3,210	319	14	305	14	81	15	0	0	4,229	EH
EI	199	173	135	439	5,555	532	7	5	387	143	16	0	0	7,591	EIA
EM	171	58	124	94	4,034	530	10	729	99	547	61	374	0	6,830	EM
FE	124	48	72	217	1,928	278	17	419	51	365	10	96	0	3,626	FE
GC	56	42	57	113	2,206	177	11	88	1	61	7	0	0	2,818	GC
HG	4	17	9	82	566	28	3	17	0	10	1	0	0	737	HG
IG	40	45	10	80	1,088	102	32	57	3	102	10	0	0	1,568	IG
IM	120	60	32	19	3,371	437	212	289	19	42	7	4	0	4,611	IM
IN	45	83	39	10	1,702	858	0	2	0	20	2	0	0	2,762	IN
LM	9	64	22	5	334	54	2	61	2	29	0	0	0	580	LM
ME	394	519	453	521	9,849	1,152	228	892	92	239	153	2	120	14,615	ME
NA	510	224	270	144	11,939	1,800	124	1,058	132	808	37	293	0	17,338	NA
NE	58	43	29	35	1,399	159	14	173	43	166	6	26	0	2,153	NE
NR	0	0	0	0	0	96	0	0	0	70	1	0	0	167	NR
OA	37	29	10	5	566	81	4	47	0	18	1	0	0	797	OA
PA	17	51	223	178	396	57	8	24	1	10	1	0	0	966	PA
PI	46	22	79	34	1,209	147	24	90	22	35	6	0	0	1,714	PI
RW	63	27	30	25	1,054	204	5	79	6	69	3	46	0	1,611	RW
S	22	27	11	101	651	137	15	47	0	11	0	0	0	1,022	S
SC	228	95	75	257	2,530	392	7	433	35	447	14	147	0	4,658	SC
SO	212	92	132	158	3,149	736	115	213	23	78	23	0	0	4,930	SO
TD	16	16	30	0	311	11	2	0	0	7	0	4	0	398	TD
WAPA	1	14	0	35	110	16	0	128	43	615	3	0	0	965	WAPA
FO	0	0	0			0	0	0	0	0	5	2	0	7	FO
TOTAL	\$ 2,759	\$ 2,314	\$ 2,249	\$ 2,993	\$ 63,481	\$ 9,161	\$ 908	\$ 5,920	\$ 1,078	\$ 4,217	\$ 409	\$ 1,000	\$ 120	\$ 96,609	